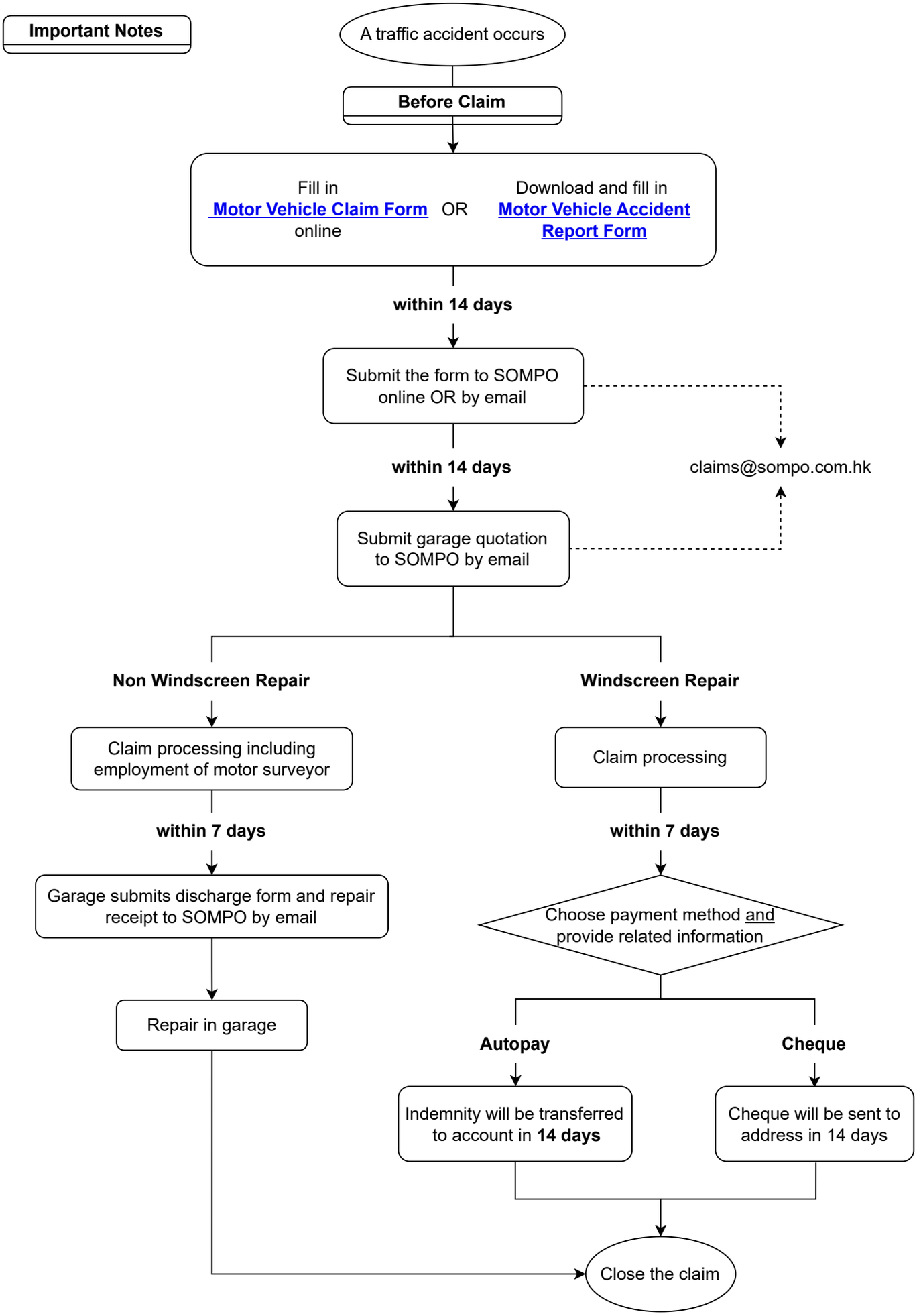
Important Notes
A traffic accident occurs
Before Claim
Fill in Motor Vehicle Claim Form online
OR
Download and fill in Motor Vehicle Accident Report Form
within 14 days
Submit the form to SOMPO online OR by email
claims@sompo.com.hk
within 14 days
Submit garage quotation to SOMPO by email
Non Windscreen Repair
Windscreen Repair
Claim processing including employment of motor surveyor
Claim processing
within 7 days
within 7 days
Garage submits discharge form and repair receipt to SOMPO by email
Choose payment method and provide related information
Repair in garage
Autopay
Cheque
Indemnity will be transferred to account in 14 days
Cheque will be sent to address in 14 days
Close the claim