

Sompo Insurance (Hong Kong) Co., Ltd.

21/F Berkshire House, Taikoo Place, 25 Westlands Road, Quarry Bay, Hong Kong Tel: (852) 2831 9980 Fax: (852) 2573 2072 Website: www.sompo.com.hk

COVID-19 Protection Claim Form

新型冠狀病毒保障索償申請書

Claim Notes 索償申請注意事項

To avoid delay in processing your claim due to incomplete information and supporting documents, please complete this form with sufficient information in **BLOCK letters** and submit the completed and signed claim form together with original copies of all relevant documents to Accident & Health Department of Sompo Insurance (Hong Kong) Co., Ltd. within thirty (30) days (i) after sickness was first treated and/or (ii) after the date on which the Insured is discharged from the Hospital and/or (iii) after the date on which the Insured is deceased.

為免因資料不全及文件不足而延誤處理閣下之索償申請,請以**英文正楷**填妥所需資料及將填妥及簽署之申請書連同所需文件之正本,於受保人(i) 首次就疾病獲得治療後,及/或(ii) 出院後及/或(iii) 身故後 30 天內,一併遞交致日本財產保險(香港)有限公司意外及醫療保險部。

We are entitled to request for your provision of medical reports, further information and documents we consider necessary to assess your claim or completion of other specific claim forms at your own expenses.

本公司於需要時有權要求索償人提供醫療報告、更多資料及文件或填寫其他專用索償表,以評估閣下之索償,所需費用須由索償人支付。

This claim (if valid) is to be settled to the claimant by cheque. Please ensure that the name provided is the same as the name of your bank account for cheque deposit purpose. For claim from minor aged below 18, the claimant should be the parents or the legal guardian and please submit a copy of relationship proof (e.g. copy of birth certificate or marriage certificate). 本索價(如有效)將以支票祈付給索價人。請確認閣下之姓名與銀行戶口姓名相同,以便支票人賬戶口。若索價是由 18 歲以下之受保人提出,請由其父母或合法監護人作

為索償人,並附上關係證	銷文件(如出生	主證明書或結婚證明書記	前本)。		/K) — -[]	WALLE TO MAKE	~//V G.C.II 187III		
Policyholder, Insure	d and Clain	nant Information	保單持有	人、受保人及	索償人資	料			
Policy No. 保單號碼 Name of Policy		Policyholder 保單持有	licyholder 保單持有人姓名		Name of Insured 受		HKID Card	No. 香港身份證號碼	
	Klook	Travel Techno	logy Limit	ed					
Name of Claimant 索償人姓名		Date of Birth	Date of Birth 出生日期		業	Contact No. 聯絡電話	哲 E-mail Addı	ress 電郵地址	
Correspondence Address 並	通訊地址			1	1		,		
Date of Booking Booking Number 預訂日期 訂單號碼			Insurance Start Date 保險開始日期		Did you travel within the last 1 month? the date which you returned to Hong I 去一個月有否外遊? 若「是」,請提供			Kong 閣下於過	
Do you have any other insura				? 是次索償申請之	2損失是否受	经保於其他保險合約?			
□ No 否 □ Yes 是 If "ye			共	Benefit Type					
Name of Insurance Company 保險公司名稱		Policy No. 保單號碼	Policy No. 保單號碼			Amount Claime 索償金額	ed		
Benefits Claimed	索償保障項目	71.1 404.4	and put a "	保障類別 ✓" in the app	ropriate		項目並於方格	內畫上「✔」號)	
□ Hospital Cash Benefit 住院現金保障 □ Funeral Expenses Benefit 殮葬費用保障									
Claim Information 索償資料 (Please fill in the claim information where applicable 請在相應項目填寫索償資料)									
1. Hospital Cash Benefit 住院現金保障									
Documents required 所需文件:									
The date of signs and sym appeared 首次出現病徵及	P. C	Date of first consulta 首次求診日期	/hosp	and telephone no bital first consulte 生姓名/醫院名称	ed 首次求	入院日期	Discharge Date 出院日期	Claim amount 索償金額	
2. Funeral Expenses	s Benefit	發葬費用保障							
Medical report / m Original funeral ex Proof of relationsh	ong identity card nedical certificat openses receipt onip between the	d copy 受保人之香港 e certifying the diagno (s) 殮莽費用收據正本 claimant and the insur	sis and the dea ed 索償人與受	:保人的關係證明文	C件				
Name and Place of death 身故日期及地點 Name and HKID No. / Passport No. of 索償人姓名及身份證/護照號碼				o. of claimant		Claimant's relationship to the insured			
DECLARATION & AU									
I haraby declare that the abo	u a information o	vivon in true and carros	.1						

hereby declare that the above information given is true and correct.

本人現聲明上述所填報的資料正確無訛。

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中于其种知了口中和度味顺(省港)有限公司职具代理人。此授權書之影印本與止本具同等效力。
I confirm that I have read, understood and agreed to the Personal Information Collection Statement ("PICS") of Sompo Insurance (Hong Kong) Co., Ltd. provided overleaf of this form. I agree that any personal data and other information relating to me or my policy(ies) collected, generated, compiled, or held by Sompo Insurance (Hong Kong) Co., Ltd. by any means from time to time may be utilized in accordance with the PICS. I agree that Sompo Insurance (Hong Kong) Co., Ltd. may transfer, disclose, grant access to or share my personal data within or outside Hong Kong to the types of transferees mentioned in the PICS.

本人現確認本人已閱讀、明白及同意日本財產保險(香港)有限公司不時以任何方式收集、製作、推編或保留任何的個人資料或保留的其他資料,可根據個人資料收集聲明使用。本人同意日本財產保險(香港)有限公司可能將本人資料轉移,披露予收集個人資料承讓人(不論在香港境內或境外者),或讓其查閱或與其共同使用。

Personal Information Collection Statement ("PICS") 個人資料收集聲明 (v022019)

- Purpose: Sompo Insurance (Hong Kong) Co., Ltd. (the "Company") is committed to protecting the personal data of our customers. The Company is also committed to the implementation of the data protection principles set out in Schedule 1 of Personal Data (Privacy) Ordinance ("the PDPO")(Chapter 486 of the laws of Hong Kong). From time to time it is necessary for you to supply the Company personal data of you, insured and beneficiary under the insurance policy which may be used, stored, processed, transferred, disclosed or shared by the Company for the following

- processing and evaluating your application or request for and any alterations, variations, cancellation, renewals and reinstatements of any insurance products and / or services offered by the Company;
 administering your insurance policy and providing services in relation to your insurance policy;
 any purposes in connection with any claims made by or against or otherwise involving you in respect of any products and / or services provided by the Company, including processing and / or investigating any claims and detect / prevent fraud;
 invoicing and collecting premiums and / or outstanding amounts from you;
 exercising any right of subrogation, if applicable;
 conducting statistical analysis;
 contacting you for any of the above purposes;
 meeting the requirements to make disclosure (i) under any law binding on the Company; or (ii) under any applicable rules, regulations, codes or guidelines or to assist in law enforcement
 purposes, investigation by police or other government or regulatory authorities; or (iii) for complying with any requirements, policies or measures for using data and information within Sompo
 Holdings Group ("the Group") in accordance with any Group-wide programmes from time to time for compliance with sanctions or prevention or detection of money laundering, terrorist
 financing or other unlawful activities / misconducts;
 other purposes directly related to any of the above purposes.
- other purposes directly related to any of the above purposes.

For using the personal data provided by you for promotional / marketing purposes, please refer to the section titled "Use of Personal Data in Direct Marketing".

The failure of providing the Personal Data by you may result in the Company being unable to provide products and services, assess your policy application, process claims under insurance policies issued by us, or process any other requests, enquiries, or complaints from you, or any of the purposes listed above.

- Transfer: The Company may disclose your personal data to the following transferees in Hong Kong or overseas, including transferring into and out of the European Economic Area, for the above
 - oses:
 third party agents, contractors and advisors who provide administrative, communications, computer, payment, security or other services which assist the Company to carry out the above purposes (including medical service providers, hospitals, emergency assistance service providers, mailing houses, IT service providers and data processors); in the event of a claims, loss adjusters, claims investigators and medical advisors; in the event of default, debt collectors and recovery agents; insurance reference bureaus or credit reference bureaus; and recovery agents;

reinsurers and reinsurance brokers:

- reinsurers and reinsurance brokers; financial services intermediaries that are authorized by the Company for the distribution of products and services provided by the Company including your insurance agents, intermediaries or brokers, if applicable; legal and professional advisors of the Company;
 The Group and any associated companies of the Company;
 The oplicyholder, when none of the insured person(s) of that policy is the policyholder, for the purpose of policy application, administration, renewal and / or claims administration (if applicable);
 relevant industry association and federation that exists or is formed from time to time;
 the frauld prevention database or registers (and the operators) and any participating parties of the database including other insurance companies and services providers handling claims for (g) (h) (i)
- (j) (k) the fraud prevention database or registers (and the operators) and any participating parties of the database including other insurance companies and service providers handling claims for
- governments and authorities within or outside HKSAR as required or permitted by law. The Company may also use and disclose your personal data otherwise with your consent; any third party in connection with a transfer or potential transfer of all or part of the business of the Company that some of the transferees may be located within or outside of HKSAR.
- Access: You have the right to ascertain what type of personal data the Company holds, whether the Company holds your personal data and, if so, the right to request access to and to request correction of any personal data concerning you held by the Company. Such request can be made to the Data Protection Officer, Sompo Insurance (Hong Kong) Co., Ltd, 21/F Berkshire House, Taikoo Place, 25 Westlands Road, Quarry Bay, Hong Kong. The Company reserves the right to charge a reasonable fee for processing a request to access your personal data access request.

Use of Personal Data in Direct Marketing
Apart from the aforementioned purpose, the Company may also use your name, contact details, demographic information, policy details, products and services portfolio information, transaction pattern and behavior, and financial background held by the Company to contact you with direct marketing communications regarding financial and insurance products by mail, email, telephone, facismile or services portfolio information, policy details, products and services portfolio information, transaction pattern and behavior, and financial background held by the Company to the following transferees: (I) third party financial institutions, insurers, banks, credit card companies, securities and investment services providers; (II) third party reward, loyalty, privileges programme providers or merchants; and (III) charitable or non-profit making organizations for gain who may send you direct marketing communications regarding (1) insurance, banking, credit card, financial, provident fund scheme and related products and services; (2) reward, loyalty or privileges programmes and related products and services; and (3) donations and contributions for charitable and / or non-profit making purposes by mail, email, telephone, facsimile or SMS.

Before using your personal data for contacting you with direct marketing communications, the Company must obtain your written consent, and only after having obtained written such consent, the Company may use your personal data for any direct marketing purpose.

You may in future withdraw your consent to the use of your personal data for direct marketing purposes by the Company or the transferees and thereafter the Company shall, without charge to you, cease to use such data for direct marketing purposes. If you wish to withdraw your consent, please inform the Company by writing to the Data Protection Officer, Sompo Insurance (Hong Kong) Co., Ltd, 21/F Berkshire House, Taikoo Place, 25 Westlands Road, Quarry Bay, Hong Kong.

Amendment to the PICS

The Company reserves the right at anytime, with or without notice, amends this PICS which will be found in our website or in writing to notify you how the Company will collect, use and transfers your personal data. Should there be any amendment to this PICS in the future, such amendment will become effective with immediate effect.

I acknowledge and confirm that I have read and understood the PICS. I confirm that I have been advised to read carefully the PICS, and I have read it carefully about its effect and impact in respect of my personal data collected or held by Sompo Insurance (Hong Kong) Co., Ltd. I hereby give my acknowledgement and agree to the use and transfer of my personal data by Sompo Insurance (Hong Kong) Co., Ltd in accordance with the PICS, including the use and provision of my personal data for the purpose of direct marketing. [Important: If you do not agree to the use and provision of your personal data for direct marketing as set out in the PICS, please tick the box below and we will not use your personal data for the purpose of direct marketing.]

Please tick if you do not consent to receive direct marketing communications from us.

Please tick if you do not consent to receive direct marketing communications from any transferees specified in the PICS.

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- が以上口企場は、語「剣女とは、 製根護() 對本公司有約束力的任何法律的規定,或 (ii) 作出任何適用規則、規例、守則或指引所要求的披露或協助警方或其他政府或監管機構執法及進行調査,或 (iii) 為遵守根據集團方案於 Sompo Holdings Group ("集團 ") 内使用資料及資訊的任何要求、政策或措施・而該集團方案乃為符合制裁或預防或偵測清洗黑錢、恐怖分子融資或其他非法活動/不當行為的目的而不 時被制定的;
- 與上述任何目的直接有關的其他目的。

·· 就本公司使用 閣下提供的個人資料作宣傳或市場推廣用途·請參閱「**使用個人資料作直接促銷用途**」一節。

未能提供所需的個人資料可能導致本公司無法為 閣下提供產品及服務、評估 閣下的保單申請、處理保單索償、或處理任何 閣下提出的要求、查詢或投訴、或任何上述用途。

未能提供所需的個人資料可能導致本公司無法為 閣下提供產品及服務、評估 閣下的保單申請、處理保單索償、或處理任何 閣下提出的要求、查詢或投訴、或任何上述用途。 轉移: 本公司亦可因應上述用途接露 閣下的個人資料予下列位於香港或海外地方的受讓人、包括轉入及轉出歐洲經濟區:
(a) 就上述用途。向本公司提供行政、通訊、電腦、付款、保安及其它服務的第三方代理、承包商及顧問(包括:醫療服務供應商、醫院、緊急救援服務供應商、郵寄服務商、資訊科技服務供應 商及數據處理服務商); (b) 處理索價個家的理賠師、理賠調查員及醫療顧問; (c) 經行效款的收數公司或索價代理; (d) 保險資料服務公司及信貸資料服務公司; 再保公司及雇以分銷本公司所提供之產品及服務的金融服務中介團體包括 閣下的保險顧問、代理及經紀(如適用); (f) 獲本公司稅權以分銷本公司所提供之產品及服務的金融服務中介團體包括 閣下的保險顧問、代理及經紀(如適用); (g) 本公司的辦案公司; (f) 集團及本公司的辦案公司; (f) 集團及本公司的辦案公司;

(11) 素菌及谷の1019(株系の10)。 (1) 保障背存人(而該保障的所有受保人均非保單持有人)・以執行該保單的投保、行政、續期及/或處理索賠(如適用); (1)現有或不時成立的相關行業協會及聯會; (4) 上載任信査/防止欺許的數據庫或登記冊(及其營運者)及參與的第三方公司包括其他保險公司及為其處理索償個案的第三方代理; (1) 法例要求或許可的政府機關・經 閣下同意・本公司可能會以其它方式使用及披露 閣下的個人資料;

(m) 與本公司業務的轉讓或擬議轉讓有關的任何第三方·當中部分受讓方或位於香港境內或境外。

查閱:閣下有權查明本公司持有個人資料的類別、本公司是否持有閣下的個人資料、如持有、閣下有權要求查閱本公司持有涉及閣下的個人資料以及要求對該等資料作出更正。閣下可向本公司的資料保障主任提出要求、地址為香港鰂魚涌華蘭路25號太古坊柘克大廈21樓。本公司有權為處理閣下的個人資料查閱要求而收取合理費用。

使用個人資料作且接從瞬用遊除上來公司持有關下的姓名、聯絡資料、人口統計資料、保單資料、產品及服務組合資料、交易模式及行為、及財務背景通過書信、電郵、電話、傳真或短訊與閣下聯絡,提供金融及保險產品的直接促銷通訊。此外,本公司可能將本公司持有關下的姓名、聯絡資料、人口統計資料、保單資料、產品及服務組合資料、交易模式及行為、及財務背景給下列受讓人: (1) 第二者金融機構、承保商、銀行、信用卡公司、證券及投資服務供應商;(II) 第三方獎賞、長期客戶或優惠計劃供應商或商號;(III) 及慈善或非牟利機構。受讓人可以通過書信、電郵、電話、傳真或短訊與閣下聯絡,提供(1) 保險、銀行、信用卡、財務、公積金計劃及相關的產品及服務;(2) 獎賞、長期客戶或優惠計劃及相關的產品及服務;及(3)為慈善及(或非牟利用途的捐款及捐贈的直接促銷通訊。

就直接促銷用途向上述受讓人提供閣下的個人資料前·我們必先取得 閣下的書面同意·並僅會在取得有關書面同意後方可使用 閣下的個人資料作直接促銷用途。

閣下將來可以撤回 閣下對個人資料作本公司及第三方直接促銷用途的同意書;此後·本公司會在不收取任何費用的情況下停止使用該等資料作直接促銷之用。如 閣下欲撤回以上同意·閣下可向本公司的資料保障主任提出要求·地址為香港鰂魚涌華闌路25號太古坊栢克大廈21樓。

的資本保存工程证证或者,也是不可能的原则 個人**資料收集暨明的修訂("暨明")** 本公司保留權利可閱時且在無須通知的情況下,修訂本聲明,本公司亦可在本公司的網站或以書面形式知會 閣下,閣下因而能得悉本公司如何收集閣下的個人資料、如何使用該資料及轉移該資料的情況。任何有關修訂將在刊登後即時生效。

本人確認本人已閱讀並明白本聲明。本人確認本人已被通知本人須詳細閱讀本聲明·而本人已詳細閱讀本聲明對日本財產保險(香港)有限公司所收集或持有之本人的個人資料的影響。本人特此確認並同意日本財產保險(香港)有限公司根據本聲明使用及轉移本人的個人資料·包括在直接促銷中使用及將本人個人資料提供予上述的受讓人。 [重要通知:如 閣下不同意根據本聲明使用和轉移 閣下的個人資料作直接促銷用途,請在下列方格內填上剔號("√"),本公司將不會使用 閣下的個人資料作為直接促銷用途。]

- - 若 関下反對接收本聲明中提及的受讓人的直接促銷涌訊·請在方格內填上「√」。